



COMPASSIONFIRST REHAB

IMPROVING LIVES THROUGH EXCELLENT SERVICE

PATIENT BILL OF RIGHTS

As a CompassionFirst Rehab Patient, You Have the Right To:

1. Receive safe and compassionate care regardless of race, creed, gender, sexual orientation or health status.
2. Be accorded respectful treatment of your property if your treatment is done at-home.
3. Acquire information on your diagnosis, treatment and prognosis that are accurate and easy to understand.
4. Participate in crafting the therapy plan of care on the treatment interventions and goal creation.
5. Be notified pertaining to patient progress, changes to the plan of care and discharge planning.
6. Secure reasonable and consistent care with minimal interruption.
7. Deny care at any juncture in the care process and be informed of the repercussions thereof.
8. Decline specific treatment interventions and explore other options available.
9. Secure treatment interventions that correspond to your individual needs.
10. Obtain a timely and detailed response to billing inquiries or concerns on the quality of care.
11. Receive communication in a language or form which is easily understood.
12. Authorize a representative to exercise your rights as a consumer of therapy services.
13. Receive care in a safe and clean environment.
14. Get treatment by qualified and experienced clinicians for the care required.
15. Ensure privacy of your personal and health information as delineated in the *Notice of Privacy*.

Kindly refer to our Notice of Privacy Practices as expounded.